

135 Rivonia Rd, Sandown, Sandton

06 May 2023

Letter of Recommendation

To whom it may concern

My name is Nokuthula Ngubane. I work for Nedbank Limited. Our organisation participated in the Youth Employment Service which is a collaboration between business, government and civil society to provide unemployed South African youth with a 12 month quality work experience.

Youth under the YES programme are placed in organisations to gain relevant work experience and skills. During the course of the programme, I worked as supervisor for Thabiso Simphiwe Mfundo Mthembu who was selected out of tens of thousands of unemployed youth for placement in the programme from 2022-06-01 until 2023-06-01.

Through the YES programme, Thabiso Simphiwe Mfundo Mthembu was sponsored by Nedbank Limited and employed as a IT Support Technician at Nedbank Limited.

HARD AND SOFT SKILL DEVELOPMENT

Over the course of the 12 month quality work experience, Thabiso Simphiwe Mfundo Mthembu gained work experience and developed technical skills and competencies in Numeracy, Literacy and Computer Literacy.

Thabiso Simphiwe Mfundo Mthembu was able to work well under a supervisor and within a team, adapting well to the organisational culture. Given that both technical and soft skills are integral to the ability of an employee to contribute to the workplace, Thabiso Simphiwe Mfundo Mthembu has shown that they are willing to use the resources at their disposal for continued, lifelong learning.

Thabiso Simphiwe Mfundo Mthembu was able to show a growth mindset during their work experience and developed core strengths such as Seeks knowledge, Resilience, Decision making.

SOFT SKILL DEVELOPMENT

As part of the YES programme, Thabiso Simphiwe Mfundo Mthembu received access to work readiness modules which promote soft skills development that are crucial to the workplace and lifelong success, such as Time Management, Why Work and Why YOUth Matter.

These work readiness modules were delivered digitally through the provision of smartphones via an accessible and attractive micro-learning formatted app. In total, Thabiso Simphiwe Mfundo Mthembu spent 113 minutes in the YES digital training.

Based on their participation in the YES programme at Nedbank Limited, I am of the opinion that Thabiso Simphiwe Mfundo Mthembu will add value to any employer when placed in a suitable role.

If you have any questions do not hesitate to contact me via phone 0767708956 or email NokuthulaN@wildtrust.co.za.

Yours sincerely, Youth Employment Service

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